



January 15, 2024

To: Vancouver Wholesale Customer Centre Customers

From: LDB Wholesale Operations

Re: LDB Inventory Count: February 8-11, 2024

The BC Liquor Distribution Branch's (LDB) distribution centres in Delta and Kamloops will conduct a mandatory physical inventory count from **Thursday, February 8 through Sunday, February 11, 2024**

What this means for you:

- The LDB's distribution centres will not be filling orders during the inventory count.
- You may place orders during this period; however, orders will not be processed until the count is completed.
- You will not receive Order Submission Reports from 11:45 a.m. on Wednesday, January 31 until operations resume on Monday, February 12
- Returns will not be processed from Monday, February 5 to Sunday, February 11, inclusive.
- During the inventory count at the LDB distribution centres, and those at third-party warehouses, you may experience a delay in receiving non-stocked wholesale product (NSWP).

Please note your location's order time or delivery day will not be impacted by the annual inventory count, unless you receive a separate notification email from WCC Vancouver advising of any changes. We will also provide you with a final reminder of the inventory count on Monday, February 5.

The Wholesale Customer Centre will be open during regular business hours, Monday through Friday, from 8:00 a.m. to 4:00 p.m.

Thank you for your patience.

Wholesale Customer Centre

Phone: 604-775-0681 / toll free 1-888-775-0681

Email: wholesalehelp@bcldb.com