



## 2021 Spring Workshop Series

### ***How to Avoid or Respond to an External Review***

***May 26<sup>th</sup>, 2021; 12:00-1:00 p.m. ET***

***What you will learn:*** Attendees will leave with a better understanding of how external reviews work, how a regulator can best participate in one, and how to effectively participate in the follow up to an external review report - whether it is critical or complimentary.

Moderated by **Richard Steinecke, Counsel, Steinecke Maciura LeBlanc**, the expert panel includes:

- **Cynthia Johansen, Registrar/CEO for the British Columbia College of Nursing Professionals** which has been through a voluntary external review and is currently participating in the implementation the modernization proposals flowing from the Cayton Report
- **Dr. Chris Hacker, Registrar and CEO of the College of Dental Surgeons of British Columbia**, which is implementing the modernization proposals flowing from the Cayton Report
- **Deanna Williams, Consultant**, who has conducted external reviews of regulators- including a recent review of the Professional Engineers of Ontario, with Harry Cayton

Professional regulators today are commonly finding themselves subject to external reviews. Whether taken on its own initiative or imposed, the regulator has to act quickly to provide the requested documents and other evidence to the external reviewer; arrange interviews between staff/Board/Committee members with the reviewer; and provide administrative support. Sometimes, the reviewer provides a summary or draft of their proposed findings to the regulator to confirm factual accuracy and comments with a very short response time. Once the report is released, the regulator is expected to provide an immediate public response as to how it will implement the recommendations. The follow up process can take years.

Using an interview format with those who have conducted external reviews, those who have been subjected to them and those who have had to respond to comprehensive recommendations resulting from an external review, this session will provide interesting insights and varying perspectives about the process. We will include references to the Cayton Report on the British Columbia dental regulator, the voluntary review for British Columbia nurses, and some Ontario illustrations.